

F02-QAD-04\_02 /20.07.2021

## **ADVISORY NOTE**

Date of issue	2 <sup>nd</sup> January 2024	
Note number	ND_2401_01	
Product name and catalogue numer	Catalogue number	Name
	2-338	Liquick Cor-BILE ACIDS 30
	7-198	ACCENT-200 BILE ACIDS
	7-361	ACCENT-300 BILE ACIDS
	7-484	A-400 BILE ACIDS
	7-819	A-800 BILE ACIDS
Lot number	xxx-5050	
	xxx-5151	
Expiry date	Lot number	Expiry date
	xxx-5050	2024-02
	xxx-5151	2024-04

## Issue description

Results obtained during reagents quality control exceeded the internal acceptance criteria: results for BILE ACIDS CONTROL H were lowered, which might be a sign of performance deterioration. The following series of BILE ACIDS reagent: xxx-5050 and xxx-5151 will be withdrawn from the market.

Please contact with our Area Sales Manager for exchange of BILE ACIDS reagent with above mentioned lot number and delivery of new ones. The exchange conditions will be agreed individually with customers.

## **Necessary actions**

- Read carefully the Advisory Note ND\_2401\_01,
- Discontinue use of BILE ACIDS reagent lot xxx-5050 and lot xxx-5151,
- Dispose of BILE ACIDS reagent lot xxx-5050 and lot xxx-5151,
- Contact with our Area Sales Manager and inform us about the stock levels,
- Complete and return the verification form.

Please provide this information to all Users of the above product and keep the Advisory Note as a quality system documentation.

Please complete and return the attached Verification Form to confirm receipt of the Advisory Note.

We apologize for any inconvenience caused by the above situation.

Sincerely,

**Quality Assurance Manager**