

F02-QAD-04\_02 /20.07.2021

## **ADVISORY NOTE**

Date of issue	2023-12-05
Note number	ND_2312_01
Product name and catalogue numer	CORMAY URINE STRIPS 10 Cat. No 6-050
Lot number	221216
Expiry date	2024-12-15

## Issue description

There is possible random occurrence of quality issue with the **CORMAY URINE STRIPS 10** of lot number **221216.** The issue concerns differences in the colors of the test areas and the irregular shapes of individual stripes within one container.

If you identify the above problem in CORMAY URINE STRIPS 10, please contact with our Area Sales Manager or Customer Service for exchange of the product or delivery of new ones. The exchange conditions will be agreed individually with customers.

## **Necessary actions**

- Read carefully the Advisory Note ND\_2312\_01.
- Ensure if the problem occurres in your stripes.
- Contact with our Area Sales Manager or Customer Service and inform us about the stock levels only after identifying the problem.
- Please complete and return the verification form.

The note is only for reference. Do not discard the product!

Please provide this information to all Users of the above product and keep the Advisory Note as a quality system documentation.

Please complete and return the attached Verification Form to confirm receipt of the Advisory Note.

We apologize for any inconvenience caused by the above situation.

Sincerely,

**Quality Assurance Manager**